

1.1 Argyll and Bute Community Planning Partnership submitted their Single Outcome Agreement (SOA) Annual Report 2009/10 to the Scottish Government. When compiling the report it was evident that there was some success measures from partners that were no longer measured. It was also noted that a number of indicators had a significant time delay in reporting and that this is not conducive to effective performance management. Partners were asked to review alternative

management system, and to identify any additional measures monitored by HIE which could be referenced into Pyramid as a related success measure for national outcomes. HIE monitor the performance indicators in their current Operating Plan although this will be reviewed for the forthcoming financial year. It is expected that the performance indicators in the Operating Plan 2011/12 will be linked to the National Outcomes set out by the Scottish Government and these can be linked to the SOA through Pyramid.

- 3.3 A meeting was arranged with Strathclyde Fire and Rescue for Thursday 2nd December to view their performance management system and to review any additional measures related to the national outcomes which should be recorded by the CPP. Presently, Strathclyde Fire and Rescue do not have any performance indicators in the SOA although it is acknowledged that data is available at a ward level which specifically relates to national outcomes. This has potential benefits for capturing data at a local community planning level. Strathclyde Fire and Rescue will

3.7 The Improvement Service has developed a Menu of Local Outcome Indicators to focus on the most robust and relevant indicators for achieving local outcomes which we are considering using to further highlight the contributions in Argyll and Bute towards the national outcomes. The majority of indicators in the menu are reported annually which will impact on the quarterly reporting process currently used by the CPP.

Presently, the SOA includes national indicators and measures recorded by partners. By using the Menu of Local Outcome Indicators, this will allow the CPP to monitor measures recommended by the Improvement Service and will enable the CPP to highlight the contribution we are making to each of the national outcomes.

If the decision by the CPP is to use some of the indicators in the Menu of Local Outcome Indicators which are relevant to Argyll and Bute, then perhaps we have to review the monitoring arrangements we have in place for the SOA due to the same problem we are currently encountering in terms of the time lag between the collection and publication of data.

4.1 Meetings have been held with some partners to establish whether there are additional performance indicators/success measures that are recorded that can be referenced into the SOA as related success measures that contribute towards performance against national outcomes. Partners have been asked to provide a list of success measures and data, if possible, following the meetings that have been held and these will be built into Pyramid.

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